



Working with eComm Connected Suppliers

Wendy Dujmovic - 2020-02-20 - Integrations

By becoming eComm connected, suppliers are able to receive orders instantly through ESP. That means your order information will be sent directly into that supplier's internal system and straight into production eliminating traditional delays.

- Fastest order placement
- Instantly reserve inventory
- Receive real-time order status updates ESP with no follow-up communication needed

When placing your first order from an eComm Connected supplier, you will need use your account with that supplier when sending the order.

Place an Order

To order a product, locate the product in ESP Web and click on the Order button.

The screenshot displays a product configuration interface for 'ASI Supplier Company'. On the left, configuration options are listed: Colors (Classic Copper), Sizes (3.88" x 4.5" x 3.5"), Imprint Methods (1 Color 1 Location, UNIMPRINTED), Production Time (1 business days, 5-7 business days), and FOB/Shipping Point (Trevose, PA 19053 USA). A blue arrow points from the shipping point information to the 'Create E-Comm Order' button. On the right, a supplier profile box shows 'ASI Supplier Company' with ID 'asi/12345', a 'PLATINUM' status, a 5-star rating (289 reviews), and an 'E-Comm Connected' badge. Contact information includes a phone number (800) 546-1350, website, and email. A 'Catalogs' section lists '2019 Catalog' with a 'Request' dropdown menu. At the bottom, there are buttons for 'Create E-Comm Order' and 'Check Inventory', and a link for 'Estimate Shipping | Compare'.

Configure the product for ordering just as you would any other order.

From the sales order, click on the "Purchase Orders" tab. The orange "Send" button indicates the supplier will receive your eComm order directly into their processing system.

1 Pricing


2 Decoration

3 Shipping

4 Purchase Orders

Add Product ▾

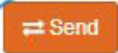
Item



ASI Supplier Company
asi/12345 **PLATINUM**
(800) 546-1350

Preview

Send



T-Shirt
Product #: 123

The first time you send an eComm Connected order, you will need to link your ESP account with your supplier account. Each supplier may require their own individual login process. You will need to create an account with the participating supplier, but you will only need to login for the first order. The registration process may vary for each supplier, so you will need to contact the supplier to complete registration. If you do not have a supplier account, click on the "Don't have an account?" link to set one up.

Once you have an account with the supplier, enter your Username, Account Number, and Password in this section. Then, click on the Link Account button.

Send Purchase Order

Welcome! Let's Connect Your ESP and ASI Supplier Company Accounts.

ASI Supplier Company is directly connected in ESP and can receive your order instantly! Link your account with ESP to process your order faster and receive real-time status updates.*

[Don't have an Account?](#)

To

ASI Supplier Company

Username *

Account Number *



Password *

Link Account

**You will only need to provide your supplier account credentials one time.*


Once you have linked your accounts, you can click on the "Send Supplier Purchase Order" button and your order will be complete.

After sending an eComm order, you can view the status of the order by clicking on the "Purchase Order History" tab in ESP Orders. Locate your order to see the current status and the date it was last updated.

Purchase Order #123456 Sent 6/1/19 By ESP User		ASI Supplier Company asi/12345		In Hands 6/24/19			View
	Ceramic Mug Product #: ABC123	QTY 24		Ceramic Mug Product #: ABC456	QTY 24		
Vendor Order #	Expected Ship Date	Expected Delivery Date	Status				
54321	6/19/19	6/21/19	<div>Order Confirmed</div> <div>Status Updated 6/10/19</div>				
Request Status Add Vendor Reference							

Shipping and Tracking

When working with eComm connected suppliers, real time shipping and tracking updates will refresh every two hours. On the Purchase Order History tab, when applicable, there will be a Shipping Info section which contains a View link.

Purchase Order #21047 Sent 9/12/16 By Ujjwal Vyas		Norwood US asi/74400	In Hands 10/31/19	<div>Shipping Info View</div>
	White Golf Ball Product #: 60333	QTY 1		
Vendor Order #	Expected Ship Date	Expected Delivery Date	Status	
381702			<div>Complete</div> <div>Last Update 11/5/19, 4:32 PM</div>	
<div>Share Request Status Add Vendor Reference</div>				

Clicking on the View link will open a window containing all available shipping information for the order. This information will vary depending on the details available.

Shipping Details

Shipping Information

UPS - Ground

1Z9999999999999999

Ship Date

11/25/2019

Package Details



Vertical Black Imprint "CNA"
Badge Buddies in Yellow

Product #: BBV-CNA

QTY
100

Vertical "Tech" Badge Buddies
in Black

Product #: BBV-TECH

QTY
100

Status

Partial Shipment

Vendor Order

252726

Expected Ship Date

11/02/2019

Expected Delivery Date

11/15/2019

Shipping Information

UPS - Ground

1Z9999999999999999

Ship Date

11/19/2019

Ship To

208 Dartmouth Ct
Bourbonnais, IL 60914-1190

Package Details

Status

Completed

Vendor Order

5226641624748455612124908008 ...

Close