



## What's New in ESP

2020-07-24 - Jennifer M - What's New in ESP

### ESP Web and Websites Updates

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### ESP Orders and CRM Updates

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### "ALL" Markets Option When Searching

When using the Advanced Search in ESP Web, the ability to search in both the US and Canadian markets simultaneously is now available via the "ALL" option.



After doing a search within "ALL" markets, an option will appear in guided navigation to select a specific market, if desired.

**10,264 results**  
from 616 Suppliers

Search within

You've selected  |

Category

**MUGS & STEINS**

Quantity

Category

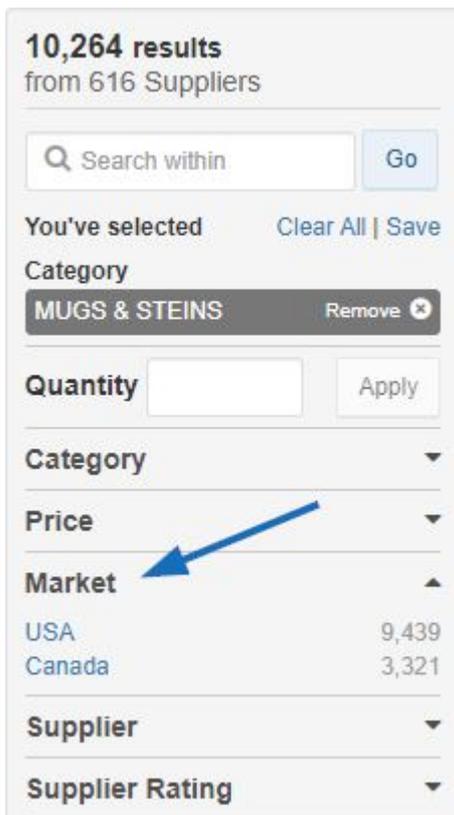
Price

Market

USA	9,439
Canada	3,321

Supplier

Supplier Rating



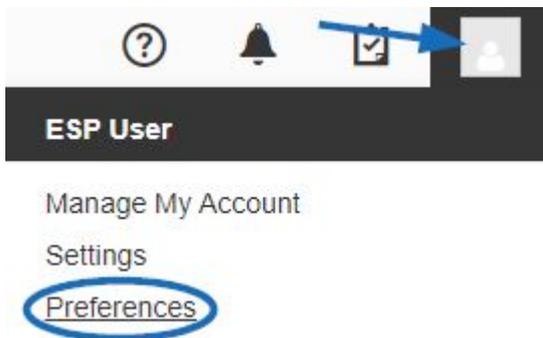
Additionally, the markets can be set to "ALL" as a default using the Preferences area. Click on the avatar and then click on the Preferences link.

**ESP User**

[Manage My Account](#)

[Settings](#)

[Preferences](#)



In the View tab of the Preferences window, there is a section where the default Market can be chosen. Select "All Products, Suppliers, and Decorators" and then click on the Save button.

**Choose the default Market**

View Products, Suppliers and Decorators by which country they ship to

- All Products, Suppliers and Decorators
- USA
- Canada

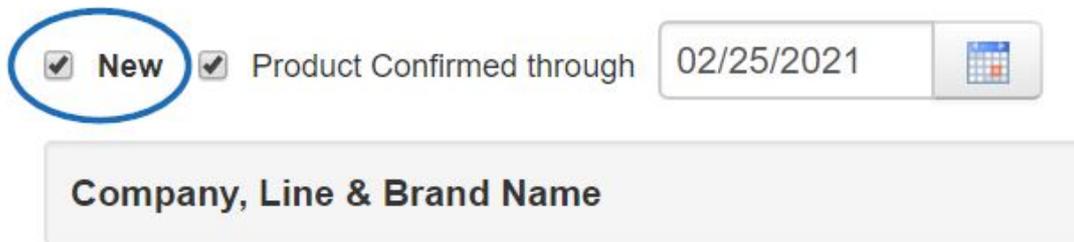
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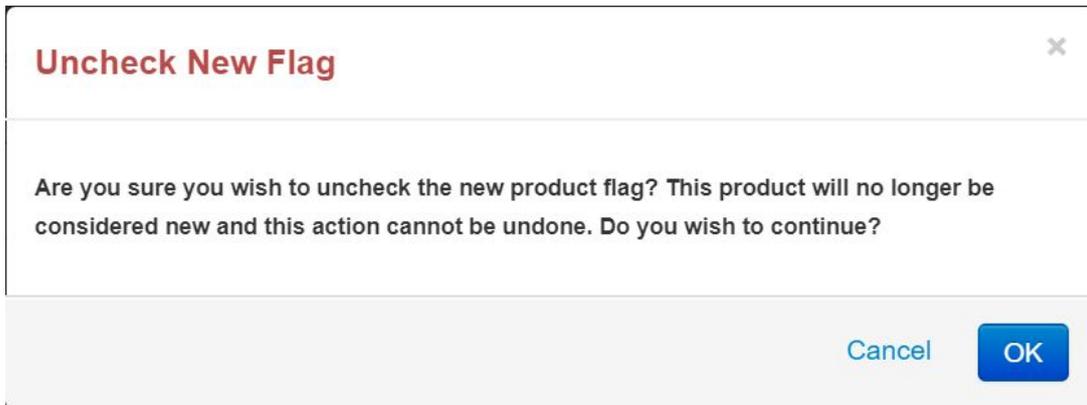
- For suppliers: When adding a product to ESP or copying an existing one, because the item is new to ESP, it will be displayed with the "New" flag.
- For distributors: When creating custom products and copy an existing supplier product, because the product is new to the distributor's company the system considers it a new product by default and adds the "New" flag.



When editing a product, the checkbox for the "New" flag is located in the Basic Details tab.



It is important to note that this action cannot be undone. If the new box is unchecked, a warning will be displayed.



After clicking on "OK", saving the item, and making it active, the "New" flag will be removed from the product listing.

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### Ability to Remove Selected Imprint Location

When configuring the decoration options for a product, distributors are now able to clear their imprint location selections using the "X" in the imprint location dropdown.

Configuration Decoration Instructions Shipping <sup>?</sup> Sales Tax

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Imprint Location #1 Each side  Each side

The "X" is available when configuring a product for order and also when editing the decoration information within the order.

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### QuickBooks Online Integration Improvements

The integration between ESP and QuickBooks Online has been enhanced for increased connectivity between the two applications. Additionally, admins will be notified one week prior to a QuickBooks Online authentication expiration and are able to control the integration settings to re-authenticate their account.

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### Related Links Shown First when Adding a Task to an Order

When adding a task to an order and linking it, any companies or customers associated directly within that order will be listed first in the Related section. After creating a new task, the option to link to a company or contact will be available by clicking on the Additional Information link. Then, use the Add a New Link dropdown to view the Related options first, followed by all available companies and contacts within the CRM.

**Task Name \***  **Category**

**Assigned To**  **Due Date**

[Additional Information](#)

## Links

**Add New Link**

**Visibility**

**Description**

- Related**
- ABC Company
- ASI Decoration Comp...
- ASI Supplier Company
- From CRM**
- ABC Promotions

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## Vendor Notes on Service Line Items

When creating an order and adding service line items from the supplier, such as freight or shipping, distributors will now have the option to enter notes for the vendor which will appear on the purchase order.

To do this, use the dropdown to select the type of service.

- Freight
- Shipping & Handling
- Service Charge

Then, enter the information in the Vendor Notes box. If desired, the distributor can select the "Visible" checkbox to make these notes appear on customer facing documents (such as

quotes and/or invoices) as well. Click on Save when finished.

## Add Service ✕

<b>Title</b>	<input type="text" value="Free Shipping Promo"/>	<b>Type</b>	<input type="text" value="Shipping"/>
<b>Vendor</b>	<input type="text" value="ASI Supplier Company"/>	<b>Vendor Notes</b>	<input type="text" value="Coupon code: &lt;u&gt;FS2020&lt;/u&gt;"/> <input type="checkbox"/> Visible

The notes for the service line item will now be included on the supplier facing order documentation, as well as on customer facing sales documents if the Visible checkbox was marked.

**ASI Tech Training**  
4800 Street RD  
Feasterville Trevose, PA 19053  
US  
support@asicentral.com

Purchase Order #	<b>1002</b>
Total (USD):	<b>\$400.00</b>

**Sales Person**  
ESP User  
ASI Supplier Company

**Order Date**  
02/25/2020

**Ship To**  
ABC Company  
4800 Street Road  
Trevose, PA 19053  
United States

### Free Shipping Promo

	Quantity	Cost	Total
	1	\$0.00	\$0.00

**Vendor Notes:**  
Coupon code: FS2020.

### Ceramic Mug

Product #: ABC123



Generic ceramic mug, great for all occasions.

	Quantity	Cost	Total Cost
12 oz - Black	100	\$4.00	\$400.00

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