



## What's New in ESP

2020-11-11 - Jennifer M - What's New in ESP

### ESP Web Update

- [New ASI Chat Location](#)

### ESP Websites and Company Stores Update

- [New Payment Processing Option: Stripe](#)

### New ASI Chat Location

Need to get in touch with ASI? It's now easier than ever with the ASI Chat in its new location directly on ESP Web!

The screenshot displays the ASI ESP Web interface. At the top, there are navigation tabs for 'Products (3)' and 'Catalogs (0)'. Below this, there are options to 'Save this Search' and 'Print'. The main content area shows a list of products in a grid view. The first product is a 'T-Shirt CM1216' with 'ASI Tech Training' branding, priced at \$20.00. The second and third products are 'Ceramic Mug - US and CAD Pricing' and 'Ceramic Mug - US Only Pricing', both priced at \$5.00. To the right of the product list is a 'Product of the Day' section featuring 'Escort Cotton 4-Ply F...' priced at \$1.90. A vertical 'Help & Support' button is located on the right side of the page. At the bottom right, there is a blue 'ASI Chat' button with a question mark icon, which is highlighted by a blue arrow.

Click on the ASI Chat icon to get started. Enter your name, email, and click on the "Start a new chat" button to begin your conversation with one of ASI's knowledgeable agents.

ASI


Your Name \*

John Doe

Your Email \*

jdoe@asidistributor.com

Start a new chat

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ASI Chat ?

[Return to Top](#)

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### **New Payment Processing Option: Stripe**

Stripe merchant services is now available as a payment processing provider for ESP Websites and Company Stores.

To use Stripe as the payment processing method for a site, select the Payment Methods option in the eCommerce section. Next, use the Select Payment Provider for Credit Cards and Electronic Payments dropdown to select Stripe.

- Manage Products +
- Website Settings +
- Ecommerce +
  - Currency And Pricing Display
  - Price Adjustments and Fees
  - Payment Methods**
  - Check-Out and Order Management
- Tools +

## Payment Methods

Section to setup payment method that can be used on the website.

### Payment Processing Options



#### Types of Payment

Select Payment Provider for Credit Cards and Electronic Payments

Select a Payment Provider

- Select a Payment Provider
- Authorize.Net
- PromoPayment
- Stripe**



[Return to Top](#)

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