



## What's New in ESP

2020-09-30 - Jennifer M - What's New in ESP

### CRM & Orders Updates

- [Filter Options for Customer Order Record](#)
- [Enhancement to Order Task Notes Display](#)

#### Filter Options for Customer Order Record

In the CRM customer record, distributors now have the ability to use the Filter tab to narrow the visible orders.

CRM / Companies / ABC Customer Company

ABC Customer Company  
Customer  
Record Owner: ESP User Created By: ESP User

Active Actions

Tasks Filters

Filters ? Clear Filters

Status  
 Admin Lock  
 Closed  
 Open

Date  
Order Date  
In-Hands Date

Order #	Customer	Date	In-Hands Date	Total	Status
A1121	ABC Customer Company	7/28/20		\$1,247.07	Open

The available filters are:

- Status
- Date (Order/In-Hands)
- Customer
- Contact (All/Billing/Shipping/Acknowledgement)
- Product Categories
- Vendors
- Sales Rep
- Tags

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### **Enhancement to Order Task Notes Display**

When creating or editing an order in ESP Orders, users can click on the Tasks icon to open a side panel to display all relevant tasks for this order.

Previously, the notes for a task would be displayed in a separate pop-up window. Now, notes can be expanded within the side panel itself. This enhancement enables task notes to be visible alongside the order information.



## Tasks (2)

[+ Add Task](#)

Category

All ▾

View

Open ▾



Number of Tasks: 2

### Past Due

- Send Invoice to Customer** ToDo *ESP User*  
**Due Date:** Sep 29, 2020 Sep 30, 2020  
*Order #A1121*  
**ESP User** 4 minutes ago  
Sent  
[- Hide Notes \(1\)](#)

### Today

- Get Tracking Information** ToDo *ESP User*  
**Due Date:** Sep 30, 2020 Sep 30, 2020  
*Order #A1121*  
[+ See Notes \(2\)](#)

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