

What's New > What's New in ESP > What's New in ESP

What's New in ESP

2020-07-24 - Jennifer M - What's New in ESP

ESP Web Updates

- Comment Capabilities on ESP Presentations
- <u>Notification Options for ESP Presentations</u>
- <u>Ability to Upload Custom Presentation Backgrounds</u>
- Virtual Sample Visibility Options
- <u>Canadian Friendly Checkbox in Advanced Search</u>

ESP CRM & Orders Updates

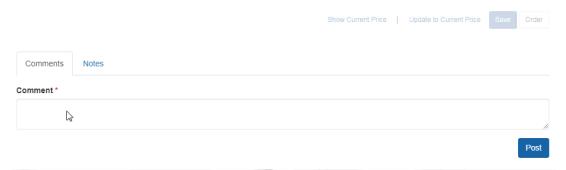
- Save and Apply Decoration Configurations
- New Tabs in the Design Section of CRM

ESP Websites Updates

- Show All Products Regardless of Country
- <u>New Template</u>

Comment Capabilities on ESP Presentations

Distributors now have the option to enter comments for each product within an ESP Presentation.



Additionally, comments can be enabled for customers to enter remarks as well!

| | | | | | | | Jennifer Doe jdoe@asi.com 800-546-1350 |
|-------------|----------------------|----------|----------|------------------------------|---------|-------|---|
| | 8 | B | Μ | ug - | Coffe | ee mi | 1 oz. Ecomomy Ceramic ugs, corporate gifts |
| 5000 | VI POLICI | P | М | mmary aterial (N 5525 | Ceramio | | ug with C-handle, 11 oz. |
| | | J | Co | lor Blac | k, Blue | | , Almond, Brown, Cobalt Blue, Gray, Ocean, Pink, Purple, Yellow |
| | | | Siz | e 11 oz | | | |
| • | | | | | | | ted. Set-up Charge: Full Color Setup Run Charge: Additional Location - \$0.5 |
| • | 50.00, S | Set-up C | harge: S | | | | ted. Set-up Charge: Full Color Setup Run Charge: Additional Location - \$0.5 |
| Charge - \$ | 50.00, S ess days | Set-up C | harge: S | | | | |

Within the ESP Presentations area, there a section of the toolbar for comments where distributors can review comments within a presentation and add more if necessary.

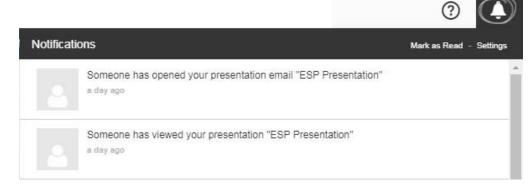
| ESP Presentation 🖋 | | 1 | Products in | this Presentation |
|---|---------------------|----------|-------------|-------------------|
| Add Products 📼 Edit Products | Price Calculator | Design 💌 | Settings | Comments |
| Comments | | 6 | Allow end | -buyer comments |
| 11 oz. Ecomomy Ceramic Mug - Cof | fee mugs, corporate | e gifts | | |
| ESP User 37 minutes ago Type comment text here. | | | | × |
| Customer 7 minutes ago Customers can enter a reply here. | | | | × |
| Comment * | | | | |
| | | | | 1. |
| | | | | Post |
| | | | | |

Return to Top

Notification Options for ESP Presentations

Distributors are able to set the notification levels for when someone opens a presentation email and/or when someone views an HTML presentation. Click on the Avatar (user icon) and select Settings. Then, click on the Notifications option on the left. In the Notifications area, distributors can click on the Details to open all available options within the section. For the "Someone takes an action on a presentation" section, there are two notification types:

- Email: An email will be sent to the email address in the distributor's ESP profile.
- In-App: A notification will be displayed within the bell icon.



Return to Top

Ability to Upload Custom Presentation Backgrounds

Distributors are able to upload their own backgrounds for presentations in a portrait (1600 pixels by 1200 pixels) or landscape (1200 pixels by 1600 pixels) orientation. Uploaded files must meet the exact pixel dimensions. Multiple background images can be applied to a single theme and assigned to specific pages within the presentation, however, all files within the same theme must be the same orientation.

| lame * | | Font | Text Color |
|--------------------------|------------------------------|-----------|------------|
| Custom Theme | | Helvetica | • |
| lanage images | | | |
| Please upload and assign | n an image to a page layout. | | |
| | Cover Page | | |
| | Introduction Page | | |
| | Product Page | O | |
| | Contact Page | Add Image | |
| | Closing Page | | |
| Remove Image | | | |
| 5 | | | |
| andscape (1600px By 1 | 1200px) | | |
| /isible to | | | |
| Everyone | | | |
| Only the Record Creat | tor 😧 | | |
|) Teams or Individuals | Ø | | |
| | | | |
| | | | |

Virtual Sample Visibility Options

When creating and saving virtual samples in the Design Studio, users have the ability to select the visibility level for the virtual sample:

- Everyone: All users within your organization can view this virtual sample.
- Only the Record Creator: Only you will be able to view and edit this virtual sample.
- Teams or Individuals: You select the team of users or individual users that will be able to view the virtual sample.

| Name * | |
|---|----------------------|
| Virtual Sample Image | |
| Customer | |
| ABC Customer Company | × - |
| Tags | |
| Enter or Choose Tag | - |
| | |
| Everyone Only the Record Creator @ Teams or Individuals @ | |
| Only the Record Creator I Teams or Individuals I | |
| Only the Record Creator 2 | duct. Please confirr |
| Only the Record Creator O Teams or Individuals O Apply to all Virtual Sample Images Some decoration options may not be available | duct. Please confirr |

With Canadian Pricing Checkbox in Advanced Search

In the Advanced Search, there is a checkbox available to include products with Canadian Pricing in search results, even when using USA as the Market.

- Personalization
- Sold Unimprinted
- With US Pricing (USD)
- With Canadian Pricing (CAD)
- Prop 65 Warnings
- No Hazardous Materials
- No Choking Hazards

Return to Top

Save and Apply Decoration Configurations

When using <u>decoration configurations</u> during order creation, you are able to save specifications for future use. For example, if you consistently work with T-Shirt orders that require printing on the left check and back, you can configure the decoration options once, save them, and apply them at a later date.

During the order creation process, you can use the decoration section to establish imprint guidelines such as the imprint method and imprint color, as well as upload images.

Return to Top

New Tabs in the Design Section of CRM

In the Company's CRM record, the <u>Designs section</u> now enables distributors can now manage all uploaded artwork and files, decoration configurations, and previously created virtual samples.

| | ABC Pro Customer Record Owner: ES | | | SP User | | | |
|-------|---|--------|---------------------------------|---------|---------------|---------|----------|
| About | Address Book | Notes | Emails | Orders | Presentations | Designs | |
| Desig | ns « & Files Decora | ations | Virtual Sam | aples | | | C Upload |

This information is stored within three tabs:

- Artwork & Files: All previously uploaded files for the customer will be saved in this tab. These files can be selected for use during order creation.
- Decorations: Saved decoration configurations will be available in this tab. Any configuration can be applied to during the order creation or configuration process.
- Virtual Samples: Any virtual samples that the user created or have been made available by other users within the company will be displayed in this tab.

Return to Top

Show All Products Regardless of Country

In the ESP Websites Admin, distributors will have the option to display products on their site that can be shipped to the USA, Canada, or All Markets. This option is located within the Website Settings - Display Options area.

ABC Promotional

https://abcpromotions.espwebsite.com (0BHM)

For more information on how to manage your advertising, click here..

Market

Countries the products can be shipped to

USA Canada All Markets

Return to Top

New Template Available for ESP Websites

In the ESP Websites Admin, a new template is now available.

Return to Top