



## Working with eComm Connected Suppliers

Wendy Dujmovic - 2020-02-20 - Integrations

By becoming eComm connected, suppliers are able to receive orders instantly through ESP. That means your order information will be sent directly into that supplier's internal system and straight into production eliminating traditional delays.

- Fastest order placement
- Instantly reserve inventory
- Receive real-time order status updates ESP with no follow-up communication needed

When placing your first order from an eComm Connected supplier, you will need use your account with that supplier when sending the order.

### Place an Order

To order a product, locate the product in ESP Web and click on the Order button.

Colors  
**Classic Copper**

Sizes  
3.88 " x 4.5 " x 3.5 "

Imprint Methods  
1 Color 1 Location, UNIMPRINTED

Production Time  
1 business days, 5-7 business days

FOB/Shipping Point  
Trevose, PA 19053 USA

ASI Supplier Company  
[asi/12345](#) **PLATINUM**  
★★★★★ (289)  
**E-Comm Connected**  
(800) 546-1350  
[Website](#)  
[Email](#)  
Catalogs  
[2019 Catalog](#)  
Request

**Create E-Comm Order** Check Inventory

[Estimate Shipping](#) | [Compare](#)

Configure the product for ordering just as you would any other order.

From the sales order, click on the "Purchase Orders" tab. The orange "Send" button indicates the supplier will receive your eComm order directly into their processing system.

1 Pricing


2 Decoration

3 Shipping

4 Purchase Orders

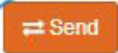
Add Product ▾


Item



**ASI Supplier Company**  
**asi/12345** **PLATINUM**  
(800) 546-1350

Preview





**T-Shirt**  
Product #: 123

The first time you send an eComm Connected order, you will need to link your ESP account with your supplier account. Each supplier may require their own individual login process. You will need to create an account with the participating supplier, but you will only need to login for the first order. The registration process may vary for each supplier, so you will need to contact the supplier to complete registration. If you do not have a supplier account, click on the "Don't have an account?" link to set one up.

Once you have an account with the supplier, enter your Username, Account Number, and Password in this section. Then, click on the Link Account button.

## Send Purchase Order

### Welcome! Let's Connect Your ESP and ASI Supplier Company Accounts.

ASI Supplier Company is directly connected in ESP and can receive your order instantly! Link your account with ESP to process your order faster and receive real-time status updates.\*

[Don't have an Account?](#)


To

ASI Supplier Company

Username \*

Account Number \*

Password \*





**Link Account**

*\*You will only need to provide your supplier account credentials one time.*



Once you have linked your accounts, you can click on the "Send Supplier Purchase Order" button and your order will be complete.

After sending an eComm order, you can view the status of the order by clicking on the "Purchase Order History" tab in ESP Orders. Locate your order to see the current status and the date it was last updated.

Purchase Order #123456 Sent 6/1/19 By ESP User		ASI Supplier Company asi/12345		In Hands 6/24/19			<a href="#">View</a>
	Ceramic Mug Product #: ABC123	QTY 24		Ceramic Mug Product #: ABC456	QTY 24		
Vendor Order #	Expected Ship Date	Expected Delivery Date	Status				
54321	6/19/19	6/21/19	<div>Order Confirmed</div> <div>Status Updated 6/10/19</div>				
<a href="#">Request Status</a> <a href="#">Add Vendor Reference</a>							

## Shipping and Tracking

When working with eComm connected suppliers, real time shipping and tracking updates will refresh every two hours. On the Purchase Order History tab, when applicable, there will be a Shipping Info section which contains a View link.

Purchase Order #21047 Sent 9/12/16 By <a href="#">Ujjwal Vyas</a>		Norwood US <a href="#">asi/74400</a>		In Hands 10/31/19	<div>Shipping Info <a href="#">View</a></div>	
	White Golf Ball Product #: 60333	QTY 1				
Vendor Order #	Expected Ship Date	Expected Delivery Date	Status			
381702			<div>Complete</div> <div>Last Update 11/5/19, 4:32 PM</div>			
<div><a href="#">Share</a> <a href="#">Request Status</a> <a href="#">Add Vendor Reference</a></div>						

Clicking on the View link will open a window containing all available shipping information for the order. This information will vary depending on the details available.

## Shipping Details

## Shipping Information

UPS - Ground

1Z9999999999999999

## Ship Date

11/25/2019

## Package Details



Vertical Black Imprint "CNA"  
Badge Buddies in Yellow

Product #: BBV-CNA

QTY  
100

Vertical "Tech" Badge Buddies  
in Black

Product #: BBV-TECH

QTY  
100

## Status

Partial Shipment

## Vendor Order #

252726

## Expected Ship Date

11/02/2019

## Expected Delivery Date

11/15/2019

## Shipping Information

UPS - Ground

1Z9999999999999999

## Ship Date

11/19/2019

## Ship To

208 Dartmouth Ct  
Bourbonnais, IL 60914-1190

## Package Details

## Status

Completed

## Vendor Order #

5226641624748455612124908008 ...

Close