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## ESP CRM and Orders Training

Jennifer S - 2019-05-31 - in CRM

ASI Technical product Support offers free, [live online training sessions](#) for ESP CRM and Orders! Each class is conducted by our knowledgeable support agents. You can attend as many sessions as you like, all completely free of charge!

The live training sessions are held during regular business hours, Monday through Friday, eastern time. We understand that sometimes it is not possible to attend a live training, so we also offer on-demand webinars of the training sessions, available 24-7 for your convenience! The on-demand webinars are available below.

We also have quick reference videos available for how to complete an order! You can watch the [whole playlist](#) or jump directly to a chapter:

- Chapter 1: [Log In, Locate, and Order](#)
- Chapter 2: [Filling in the Order Form](#)
- Chapter 3: [The Configuration Tab](#)
- Chapter 4: [The Decoration Tab](#)
- Chapter 5: [The Instructions Tab](#)
- Chapter 6: [The Shipping Tab](#)
- Chapter 7: [The Sales Tax Tab](#)
- Chapter 8: [Previewing and Sending](#)
- Chapter 9: [Closing an Order](#)

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### Integrating ESP CRM Into Your Daily Workflow

Learn about adding companies and importing data in ESP CRM.

**Note:** To view the webinar in full screen, click on the YouTube button and then click on the Full Screen option.

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### ESP Orders - I Have An Order! What Do I Do?

This webinar focuses on how to complete an order using ESP Orders.

**Note:** To view the webinar in full screen, click on the YouTube button and then click on the Full Screen option.

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### **ESP Orders - Advanced Features**

This webinar focuses on more advanced features of ESP Orders, such as split shipments..

**Note:** To view the webinar in full screen, click on the YouTube button and then click on the Full Screen option.

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