



What's New in ESP

2021-08-13 - Jennifer M - What's New in ESP

ESP Orders and CRM Update

- [Ability to Manage All Orders in Customer Company Record](#)

ESP Websites and Company Stores Update

- [Option for Customers to Select Invoice as Payment Method](#)

Ability to Manage All Orders in Customer Company Record

Within ESP CRM, you are able to select all orders within a customer record for bulk updates. The complete number of records will be displayed and you can use the available buttons to manage multiple orders at once.

Quotes

Orders

Invoices

Sample Requests

Q

Search by product, supplier, etc.

Status

Export

All 3 records are selected.

Clear Selection

<div><div><div></div></div></div>	Order #	Customer	Date	In-Hands Date	Total	Status
<div><div><div></div></div></div>	ASI-320095	ABC Promo Company	7/14/21	7/23/21	\$2,469.80	Open
<div><div><div></div></div></div>	ASI-320089	ABC Promo Company	6/22/21		\$1,081.20	Closed
<div><div><div></div></div></div>	A1155	ABC Promo Company	9/21/20	10/7/20	\$2,594.12	Closed





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Option for Customers to Select Invoice as Payment Method

While the option to invoice customers has been available to admins, customers will now have the ability to select "Invoice Me" during the checkout process. The "Invoice Me" option will appear alongside additional payment methods, such as credit cards. Customers will be able to use both payment methods simultaneously during a single checkout.

Payment Method

Payment Type

 Credit Card	  
 Invoice Me	Choose to be sent an official invoice for your order.

To [enable the invoice option](#) for customers, you will need to configure the option in the eCommerce - Payment Methods section of the ESP Websites Admin.

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